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about how RPA solutions can change your business

or to receive a live demo on nuTAN, our affordable, scalable, RPA solution.

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Why you should invest in RPA. Now.

RPA has the potential to impact every business on our planet.



RPA offers the first step in cognitive automation technologies evolving and changing today's business. Nearly every job has some sort of repetitive tasks. Whether daily, weekly or monthly, in many cases, a robot can be designed to assist or carry out these tasks without supervision.

The possibilities are endless for business and, as RPA functionality is added in the work-place it promises to set new standards for future customer service, front & back office operations.

So what is RPA?

Unlike artificial intelligence (AI) where computers are designed and programmed to think and learn, robotic process automation (RPA) uses computers designed to help humans execute tasks. Simply stated, RPA "bots" are nothing more than customized mini computer programs that act like "assistants" to work within your business systems and perform the same tasks normally done a human. Your RPA bot can be customized to deploy specific business needs and designed to read, perform data entry, understand documents or process tasks like invoices and reports.

RPA technology builds the software robot to mimic any human behavior, freeing employees from tedious tasks to focus on more strategic work. And, to help their human counterparts, RPA bots are able to manage the work, regardless of location or schedule and without costly mistakes.

The under-touted fact of RPA is that it is much quicker and easier to adopt--it works on top of existing software and doesn't require ripping out legacy systems and can scale as it is implemented. It can navigate

enterprise software like ERP systems, FSM software, or service management tools using the application's user interfaces just like a human would. Because a robot can perform tedious tasks, faster and more efficiently without slowing down, it makes RPA the technology of choice across for a wide variety of organizations spanning every vertical market. In fact, enterprises who embrace RPA, across the front office, back office and shared services divisions, are experiencing dramatic increases in business performance and ROI.

COVID-19 SHIFT IN THE WAY WE WORK

Almost overnight, the COVID-19 pandemic reshaped jobs and changed our workplace, shifting the entire enterprise workforce including business functionality and human interactions. While RPA was already identified by analysts as a Megatrend that would impact our workplaces, the Nationwide COVID 19/Spring 2020 shut-down has rapidly accelerated RPA adoption.

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ABOUT

NCSPartners delivers strategic IT solutions to help your business navigate supply chain issues and build a competitive advantage.



WHY nuTAN
RPA is DIFFERENT

nuTAN offers a disruptive entry in the RPA market touting capabilities and features found in many of the RPA market leaders, but in an affordable and easy-to-implement solution that greatly accelerates time to value.

SPEED-TO-VALUE A 2019 Pega survey stated the average deployment for a new RPA solution was 18 months. With nuTAN, your first bot can be deployed within days or weeks -- we believe RPA should be simple.

SECURITY

Data Security is a key requirement for all RPA tools. nuTAN includes the ability to encrypt sensitive information like customer orders, credit cards, personal health, PII, etc. without requiring additional encryption applications.

Access Control provided via secure role-based log-in authorization allows key employees to run certain bots, while keeping sensitive data / processes secure. Bots can be designated as public, group-based or private to control information flow across organizational divisions.

Data Validation is performed using rules-based processing to execute, alert and deliver reports and automate output. nuTAN delivers the data AND ensures the task is complete, or shows error alerts to eliminate manual verification.

Data Exception scenarios are key to nuTAN's reliability, so when a data conditions is not met, the bot alerts you of the exception.

SIMPLE & EASY Bot Creation with an intuitive No code interface. nuTAN is designed for general business users that understand logical process and what they want to automate. nuTAN handles it all.

EASY INTEGRATION via nuTAN's agnostic platform that enables the integration of multiple systems and automate processes across systems. nuTAN's excellent scalability allows it to grow as you expand RPA capabilities across your organization.



Companies considering RPA business pre-pandemic feel the urgency to ensure resiliency towards future risk by enabling workforce flexibility. Forrester Consulting (May 2020) reports increased spending on RPA 31% during pandemic shut-down months with 48% of organizations reporting plans to increase their RPA spending in the next year. Uses of RPA during COVID impact demonstrate the short-term and long-term implications of the technology. For example, in the travel industry, a bot built in six days was able to manage 80% of an airline's cancellation requests (about 4,000 per day.) This RPA solution costs 30% of what it would have cost to hire new workers, and covered work that would have required approximately 200 full-time employees. In Financial world, accounting firm Deloitte redesigned its claims process using RPA. Their RPA bot solution, built in less than 3 months can now handle 1.5 million requests per year and eliminated the steps of teaching a new software program.

Schedule a demo today
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Still think RPA is not for your business...?

Many bots are installed on back-end servers, with the capabilities to take over all the repetitive, admin driven processes facing our everyday workforce. As budgets tighten and service-level expectations rise, back-office employees are becoming as critical in customer relationships as sales and service departments. It is predicted that by the end of 2022, 85% of large organizations will have deployed some form of RPA. Assessing your RPA opportunities for business should consider every point of human-computer contact, whether it be direct or indirect – a bill, a call to the contact center, an online interface or a claims process – has the potential to make a customer feel more or less engaged with your company. Each customer contact is an opportunity to make errors and lose a customer or manage expectations, grow the business and upsell a product or service.



When the right processes are selected for automation, implementation is most successful. Knowing where to begin requires a careful and thorough assessment of each, unique system and a clear understanding of what value they will add, and what oversight they will need. NCS Partners works to identify all process variations within your existing data. We maximize your nuTAN RPA investment to allow changes —operational and cultural— that ultimately will empower your workforce to be more productive and more creative.

Benefits of Adding nuTAN RPA

- 1) **Reduced costs** – achieve immediate ROI with an estimated 30% or more!
- 2) **Improve customer experience** by deploying high-value resources on customer-facing activities as opposed to administrative tasks better handled by bots.
- 3) **Lower operational risk and outages** by eliminating human errors.
- 4) **Improve internal processes** with faster internal reporting, on-boarding and other internal activities.
- 5) **Seamless integration with existing technology.** nuTAN's bots easily connect and leverage your existing systems. Discover and achieve new value in your existing technology assets!

Be part of the business-value realization with affordable RPA with nuTAN.

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